



Mahesh Pratap Singh <yogimpsingh@gmail.com>

Cancellation & Refund Request — LaunchPist Account (yogimpsingh) — Trial Charge INR 95.77

1 message

Mahesh Pratap Singh <yogimpsingh@gmail.com>
To: app@catsoftapps.studio

21 August 2026 at 03:22

Dear LaunchPist / Catsoft Apps Studio Team,

I am writing to formally request cancellation of my LaunchPist subscription and a full refund under your advertised 14-day money-back guarantee.

Account details:

- Account email: yogimpsingh@gmail.com
- Workspace: yogimpsingh
- Plan: Starter (3-day trial for \$1)
- Trial charge: INR 95.77, debited Aug 20, 2026, SBI card ending X4414, Transaction Number 187264

Reason for this request:

1. The core advertised feature — the "AI-visibility autopilot" — was never active during my trial period. The dashboard consistently showed "Autopilot paused" despite your marketing stating the service is "hands-off" and "running."
2. I received no working service during the period for which I was charged.
3. Your in-app support chatbot was unable to provide direct cancellation steps and only offered to relay a message via email, with no live human support available.
4. I submitted a cancellation request through your in-app support form on Aug 21, 2026, and have not yet received confirmation.

I am requesting written confirmation of the following:

1. My subscription is cancelled effective immediately, with no further charges to my card.

2. A full refund of the INR 95.77 charge already made, since the service was not delivered as advertised.

Please respond with this confirmation at your earliest convenience. If I do not receive it before my trial period ends, I will pursue a dispute with my bank on the grounds that the service was not delivered as described, and may file a complaint with the appropriate consumer grievance forum.

Regards,

Yogi M P Singh (Mahesh Pratap Singh)

yogimpsingh@gmail.com



Gmail - Transaction alert for your State Bank of India Debit Card.pdf

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