

कार्यालय सहायक संभागीय परिवहन अधिकारी
(प्रशासन) मीरजापुर ।

पत्रांक: /आई0जी0आर0एस0/2026

दिनांक 07.04.2026

सेवा में,

योगी एम0 पी0 सिंह
मोहल्ला सुरेकापुरम कॉलोनी
श्री लक्ष्मी नारायण बैकुण्ठ महादेव मंदिर
रीवा रोड संगमोहाल ।

विषय: आई0जी0आर0एस0संदर्भ संख्या 600000260027375 के निस्तारण के सम्बन्ध में।
महोदय,

उपरोक्त विषयक अवगत कराना है कि आपके द्वारा वाहन संख्या UP63BC3789 के हाईपोथिकेशन टर्मिनेशन (HPA Cancil) के सम्बन्ध में कतिपय बिन्दुओं की शिकायत की गयी है । आपके शिकायत के सम्बन्ध में अवगत कराना है कि उक्त वाहन का कार्यालय अभिलेखों में HPA निरस्त कराने के लिये आनलाईन आवेदन करते हुये निर्धारित प्रपत्र No objection Certificate (नो ड्यूज) ,फार्म 35 पर वित्तपोषक के हस्ताक्षर व मुहर लगवाकर तथा वाहनस्वामी के हस्ताक्षर सहित पंजीयन पुस्तिका की मूल प्रति प्रस्तुत करें एवं वित्तपोषक द्वारा कार्यालय के इमेल artomi-up@nic.in पर मेल कराने के उपरांत, सभी प्रपत्र वैध पाये जाने की दशा में HPA निरस्त कर दिया जायेगा ।

सहायक संभागीय परिवहन अधिकारी
(प्रशासन) मीरजापुर

प्रतिलिपि:- संभागीय परिवहन अधिकारी मीरजापुर को सादर सूचनार्थ ।

सहायक संभागीय परिवहन अधिकारी
(प्रशासन) मीरजापुर



Mahesh Pratap Singh <yogimpsingh@gmail.com>

Fwd: Your Axis Bank Auto Loan A/c no. XX9087 has been repaid

1 message

Jagadguru Keshav <jagadgurukeshav@gmail.com>
To: Mahesh Pratap Singh <yogimpsingh@gmail.com>

8 May 2026 at 20:49

----- Forwarded message -----

From: <alerts@axis.bank.in>
Date: Thu, 7 May, 2026, 8:52 pm
Subject: Your Axis Bank Auto Loan A/c no. XX9087 has been repaid
To: <jagadgurukeshav@gmail.com>



07-05-2026

Dear Customer,

Thank you for banking with us.

We wish to inform you that your Axis Bank Auto Loan A/c no. XX9087 has been repaid & the said A/c is therefore, closed.

Please note that hypothecation removal is now digitalised at the respective RTO. We have shared your vehicle details with the RTO for auto termination of hypothecation which has been successfully processed at the RTO.

To check the status of hypothecation removal, please click on link: <https://vahan.parivahan.gov.in> (Digi locker/mParivahan site).

Should you have any queries, please call us on <18604195555> / <18605005555> (charges applicable) or <18001035577> (toll-free) within next 72 hours.

Please include your loan A/c no. in any correspondence with the Bank.

Always open to help you.

Regards,
Axis Bank Ltd.

This is a system-generated communication and does not require a signature.

E003381917_01_2024

Reach us at:



Online Policy Verification

Policy Number :

0810123126P100925987

Proposal No	Insurance Company Policy Number	Insured Name	Effective Date	Expiry Date	Dept Name	Product	Status	Vehicle Class
202604162706299	0810123126P100925987	KESHAV PRATAP SINGH	21/05/2026 00:00	20/05/2027 23:59	MOTOR	PRIVATE CAR StandAloneOD	ACTIVE	PrivateCar

- TO VERIFY YOUR TATA/TOYOTA POLICIES CLICK [HERE](#)
- Kindly verify the validity of your policy using the above facility.

Note : If any policy number is found to be invalid kindly cross check with policy issuing office printed on the policy document for confirmation of the same, and also intimate by email to [customercare\[at\]uiic\[dot\]co\[dot\]in](mailto:customercare@uiic.co.in)

2010 United India Insurance Company Ltd.

For Mozilla best viewed in [version 3.5](#) and above and For Google Chrome best viewed in [version 7.0](#) and above



VAHAN CITIZEN SERVICES

सत्यमेव जयते

- Home
- Services ▾
- Other Services ▾
- Status ▾

ion status/Information Services>>documents to be uploaded on the Services Page

Alert!! ✕
Please enter valid mobile number.

Registration Number *

UP63BC3789

Engine No *

MA3JMTB1SRCA73502

K10CNC544453

Home

RMN(Registered mobile number) of vehicle owner / Entered Mobile number of vehicle owner.

9794089100

Generate OTP

Submit

Reset

Details for registration number : GOVUP/E/2026/0059228

Name Of Complainant Yogi M. P. Singh

Date of Receipt 09/05/2026

Received By Ministry/Department Uttar Pradesh

Grievance Description

SUBJECT

COMPLAINT REGARDING NON-ACTION BY RTO MIRZAPUR ON DIGITAL HYPOTHECATION TERMINATION DATA SENT BY AXIS BANK FOR VEHICLE UP63BC3789.

GRIEVANCE DESCRIPTION

1. BACKGROUND:

THIS GRIEVANCE IS FILED REGARDING VEHICLE UP63BC3789 (CHASSIS MA3JMTB1SRCA73502) CITE: 52, 147. A PREVIOUS GRIEVANCE (GOVUP/E/2026/0039074) WAS CLOSED BY RTO MIRZAPUR ON 08-04-2026 WITH THE REMARK THAT THE APPLICANT MUST SUBMIT FORM 35 AND ORIGINAL RC MANUALLY CITE: 13, CURRENT STATUS.

2. NEW EVIDENCE OF BANK COMMUNICATION:

THE FINANCIER, AXIS BANK LTD, HAS OFFICIALLY CONFIRMED VIA EMAIL ON 07-05-2026 THAT THE AUTO LOAN (A/C XX9087) HAS BEEN REPAYED AND THE ACCOUNT IS CLOSED CITE: 28, 35. THE BANK HAS EXPLICITLY STATED: "WE HAVE SHARED YOUR VEHICLE DETAILS WITH THE RTO FOR AUTO TERMINATION OF HYPOTHECATION WHICH HAS BEEN SUCCESSFULLY PROCESSED AT THE RTO" CITE: 37.

3. TECHNICAL BLOCKAGE:

WHILE THE RTO INSISTS ON AN ONLINE APPLICATION CITE: 13, THE VAHAN 4.0 PORTAL IS REJECTING THE REGISTERED MOBILE NUMBER 9794089100 WITH THE ERROR: "ALERT!! PLEASE ENTER VALID MOBILE NUMBER" CITE: 144, 146. THIS MAKES COMPLIANCE WITH THE RTO'S PREVIOUS INSTRUCTIONS TECHNICALLY IMPOSSIBLE.

4. SPECIFIC INFORMATION SOUGHT THROUGH THIS GRIEVANCE:

I REQUEST THE DEPARTMENT TO PROVIDE DETAILS ON THE FOLLOWING ACTION TAKEN:

A. CONFIRM IF THE DIGITAL TERMINATION DATA SENT BY AXIS BANK ON OR AROUND 07-05-2026 HAS BEEN RECEIVED BY THE RTO MIRZAPUR SERVER CITE: 37.

B. IF THE DATA HAS BEEN RECEIVED, PROVIDE THE REASON FOR THE DELAY IN APPROVING THE "AUTO TERMINATION" IN THE VAHAN DATABASE.

C. PROVIDE THE LOG DETAILS OR ACTION TAKEN REPORT (ATR) REGARDING THE ELECTRONIC COMMUNICATION FROM AXIS BANK LTD FOR THIS SPECIFIC VEHICLE.

D. EXPLAIN THE RESOLUTION FOR THE MOBILE NUMBER VALIDATION ERROR THAT PREVENTS THE CITIZEN FROM ACCESSING ONLINE SERVICES CITE: 146.

5. REQUESTED ACTION:

PLEASE DIRECT THE RTO MIRZAPUR TO ACT UPON THE DIGITAL NOC PROVIDED BY THE FINANCIER AND MANUALLY RECONCILE THE RECORD IF THE AUTOMATED SYSTEM IS FAILING. CITIZENS SHOULD NOT BE FORCED TO PROVIDE PHYSICAL DOCUMENTS WHEN THE BANK HAS ALREADY COMPLETED THE DIGITAL FILING AS PER GOVERNMENT POLICY.

Current Status	Grievance received
Date of Action	09/05/2026
	Officer Concerns To
Forwarded to	Uttar Pradesh
Officer Name	Shri Arvind Mohan (Joint Secretary)
Organisation name	Uttar Pradesh
Contact Address	Chief Minister Secretariat , Room No. 321, U.P. Secretariat, Lucknow
Email Address	arvind.12574@gov.in
Contact Number	05222226350