



Mahesh Pratap Singh <yogimpsingh@gmail.com>

COMPREHENSIVE COMPLAINT: Systemic Policy Subversion, Timeline Fraud, and Black Marketing by Asmita Gas Service / Adhunik Indane Gas Agency (Mirzapur, UP) – Grievance Ref: MPANG/E/2026/0033033

1 message

Mahesh Pratap Singh <yogimpsingh@gmail.com>
To: joshiab@indianoil.in
Cc: pande.ravi04@gov.in, lpgccup1@indianoil.in

24 May 2026 at 23:19

To:
Shri A. B. Joshi
Chief Manager (LPG-Corporate Regulation)
Indian Oil Corporation Limited
Corporate Office, New Delhi

Respected Sir,

I am writing to submit a comprehensive evidence dossier regarding Grievance Registration Number MPANG/E/2026/0033033, which is currently marked "Under process" with your office.

While a portal menu error initially categorised this complaint under "Biofuels Policy", I request you to treat this as a critical structural matter concerning the direct subversion of the Ministry of Petroleum and Natural Gas's statutory policy guaranteeing 12 subsidised domestic cylinders per annum to Indian households.

The Indane distributors operating in Surekapuram Colony, Mirzapur, Uttar Pradesh—specifically Asmita Gas Service (SAP-155283) and Adhunik Indane Gas Agency—are executing a deliberate data-manipulation and supply-suppression racket. Lower-level field officers have repeatedly closed past grievances (MPANG/E/2026/0025263 and 0026266) by blindly accepting the distributors' digital logs without conducting physical consumer verification.

I request your direct intervention based on the indisputable chronological and mathematical proof detailed below.

1. THE REFILL TIMELINE FRAUD (BOOKING NO: 2-005602678369)
For my consumer profile (LPG Consumer Number: CX10221714), the actual transaction metrics expose a massive 27-day artificial delay window orchestrated by the distributor:

- * Refill Booking Date: 08th April 2026
- * Forced Upfront Digital Payment: 23rd April 2026 (Amount: ₹976.5 via State Bank of India, Transaction ID: 114459986280)
- * Falsified Portal Status Update: 04th May 2026 (Marked "Completed" by deliveryman "Arman Ali" to claim paper compliance and trigger Government Subsidy Transaction ID: 1476792506)
- * Actual Physical Delivery Date: 05th May 2026 (Late Evening)

The distributor held my upfront payment and physical commodity for nearly four weeks, directly violating the 48-hour delivery mandate enshrined in the IndianOil Citizen's Charter.

2. MATHEMATICAL SUBVERSION OF CENTRAL GOVERNMENT POLICY
The distributor is weaponising the Ministry's anti-hoarding "35-day refill gap guideline" to enforce an artificial scarcity model. When a distributor delays physical delivery but backdates portal records, the math behind our annual supply completely collapses:

- * Actual Time Taken to Deliver: 27 Days
- * Mandatory Post-Delivery System Lockout: 35 Days
- * Total Refill Cycle Forced on Consumer: 62 Days for a Single Cylinder

By forcing a 62-day cycle per refill, the annual calculation becomes:
 $365 \text{ Days} \div 62 \text{ Days Per Cycle} = 5.8 \text{ Cylinders Per Annum.}$

This calculation confirms that the distributor's deliberate delivery delays and digital backdating slice the Central Government's 12-cylinder welfare quota exactly in half for honest citizens. The remaining 6 cylinders per household exist purely as "ghost transactions" on paper, while the physical, subsidised fuel is diverted to the highly lucrative commercial black market.

3. THE SPREADING CRISIS IN SUREKAPURAM COLONY

This case is not an isolated incident. It is a coordinated racket affecting multiple neighbouring households in our colony. Identical digital tracking fraud is currently being faced by:

- * Shiv Lakhan Tiwari (Consumer ID: 519936137338) – Invoices and DACs (427897/524436) generated on March 26, 2026, but the proprietor claims "no records exist" while physical stock remains undelivered.
- * Kaniti Devi (Consumer ID: 722412107991) - Trapped under an identical non-delivery and systemic lockout loop.

Furthermore, orders are frequently shifted between Asmita Gas Service

and Adhunik Gas Agency without consumer consent, creating a jurisdictional vacuum where neither agency takes responsibility for physical delivery.

PRAYER FOR RELIEF AND ACTION REQUIRED:

As this matter sits directly with Corporate Management under an active investigation status, I reject any premature or superficial closure of this file. I formally demand the following actions:

1. A formal "Reasoned Report/Speaking Order" issued by your office tracking the exact physical movement of stock versus portal entries for SAP-155283.
2. A strict corporate directive to the Varanasi Area Office to lift the artificial app lockout ("Cannot Proceed" block) currently barring my profile until 30th May 2026.
3. An immediate physical audit of the godowns of both Asmita Gas Service and Adhunik Gas Agency by vigilance officers to stop the commercial diversion of domestic LPG cylinders.

I have attached three definitive screenshots from the official portal confirming the payment receipt, the fraudulent "Completed" status on 4th May, and the active system lockout screen blocking my household from cooking fuel.

Yours faithfully,

Yogi M. P. Singh
Surekapuram Colony, Mirzapur,
Uttar Pradesh, Pin: 231001
Mobile: [Insert Your Phone Number]

 document.pdf
101K

← Booking Detail



2-005602678369

Completed**ADHUNIK INDANE GAS AGENCY**AMRAVATI CHAURAHA, VINDHYACHAL ROAD,
MIRZAPUR, India, 231001

Booked on 8th Apr 2026

**Completed****ARMAN ALI**

Delivered on 4th May 2026

Order Details

LPG Refill - 14.2 Kg**Subsidized**

Number of Cylinder	1
Price	₹930
CGST	₹23.25
SGST	₹23.25
Final Price	₹976.5
Total	₹976.5

Subsidy Details

Transaction ID	1476792506
Bank A/c Number	XXXXXX2514



0 Points

Redeem >



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Explore Our Services

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Cannot Proceed!

Dear valued customer, your last refill was delivered on 04-MAY-2026. Your next available booking date for a refill is 30-MAY-2026.

Close

Ne

All



JAI SHANKER FILLING STA...

MIRZAPUR

0.88 km ★ 4.0



Promotions



Home



Indane



Rewards



Fuel



More

← Booking Detail

Price	₹930
CGST	₹23.25
SGST	₹23.25
Final Price	₹976.5
Total	₹976.5

Subsidy Details

Transaction ID	1476792506
Bank A/c Number	XXXXXX2514
Transaction Date	13-MAY-2026
Transaction Status	Settled
Mode	CTC

Payment History

23 April 2026 11:45AM

 Paid

Transaction ID	114459986280
Amount	₹976.5
Payment Mode	Digital
Issuing Bank	State Bank of India