



Mahesh Pratap Singh <yogimpsingh@gmail.com>

MGKVP help desk replied as CHECK IT. Last date to fill scholarship application will end in this month.

2 messages

Mahesh Pratap Singh <yogimpsingh@gmail.com>

3 December 2025 at 21:18

To: Chief Minister <cmup@nic.in>, Governor Uttar Pradesh <hgovup@gov.in>, "Chief Secretary U. P." <csup@nic.in>

Cc: mgkvphelpdesk@gmail.com, REGISTRAR MGKVP <registrar.mgkvp@gmail.com>, arvind.12574@gov.in

Formal Representation to the Chief Minister's Secretariat

To:

The Hon'ble Chief Minister

Government of Uttar Pradesh

Lucknow, U.P.

Copy To:

Shri Arvind Mohan, Joint Secretary (arvind.12574[at]gov[dot]in)

Registrar, Mahatma Gandhi Kashi Vidyapith (MGKVP)

Date: December 3, 2025**Subject: URGENT SECOND ESCALATION: Continued Institutional Failure and Non-Compliance by MGKVP in Correcting B.Sc. II Semester Result (Roll No. 40525870057) Despite Formal Grievances.**

Respected Sir,

This formal representation constitutes a second, urgent escalation regarding the unresolved error in the **B.Sc. II Semester Examination - 2025** result for **BHOOMIKA SINGH (Roll No. 40525870057)**, who was incorrectly marked '**ABSENT**' in the Chemistry Practical (MAJOR II).

1. History of Administrative Failure

Despite the applicant having completed all mandated procedures, the University's **Mahatma Gandhi Kashi Vidyapith (MGKVP)** continues to fail in its fundamental institutional duty to correct the result.

Status of Previous Actions:

- **Grievance 1 (IGRS)** GOVUP/E/2025/0128430: Closed with defective instructions; failed to achieve resolution.
- **Grievance 2 (IGRS)** GOVUP/E/2025/0129743: Under Process; delayed/no satisfactory action.

- **University Letter No. P.G.O./2159/2025** dated 14.11.2025: Instructed the student to submit the KV-5 form, failing to accept institutional custody of records.

2. Assertion of Institutional Duty (The KV-5 Fact)

The core administrative failure lies in the MGKVP Examination Confidential Department's refusal to coordinate internally to retrieve the **KV-5 (Attendance Sheet)**.

- **Fact:** The KV-5 form is the official attendance record, which is solely under the custody of the College's Chemistry Department (K.B. P.G. College, Mirzapur).
- **Principle of Law:** It is a matter of institutional accountability and standard procedure that the University's Examination Department must coordinate directly with its affiliated college to obtain official departmental records required for correction. **The student cannot be forced into a bureaucratic loop to retrieve official evidence held by two institutional bodies.**

3. Objection to Vague and Non-Compliant Reply

The MGKVP helpdesk responded to our detailed assertion of duty (email dated Nov 21, 2025) with a cryptic and legally non-compliant reply:

From: support mgkvp mgkvpdesktop@gmail.com

Date: 2 December 2025

Content: "CHECK IT. Accelerate process by coordinating with affiliated college."

This response is deficient because:

1. **It Is Cryptic:** The instruction "**CHECK IT**" is a vague and informal reply that fails to meet the standards of official communication.
2. **It Ignores Institutional Duty:** The instruction to "coordinate with affiliated college" is a direct **abdication of the University's administrative responsibility** to retrieve internal records, directly contradicting the rule of law and the student's rights to an accurate result.

4. Request for Immediate High-Level Intervention

Given the persistent delay, the rejection of institutional duty, and the non-compliant nature of the University's response, we respectfully request your Secretariat to intervene directly.

We request that the MGKVP Vice-Chancellor be directed to:

1. **IMMEDIATELY** cease the directive demanding manual submission of the KV-5 by the student.
2. **INITIATE DIRECT, TIME-BOUND INSTITUTIONAL COORDINATION** (via fax/official memo) between the MGKVP Examination Confidential Department and the Principal/Examination Controller of K.B. P.G. College to retrieve the certified KV-5 form.

3. **CORRECT THE RESULT** for Roll No. 40525870057 within the next **7 working days**.

The student's career trajectory is being severely jeopardized by this protracted and unnecessary administrative failure.

Sincerely,

Yogi M. P. Singh (Father/Applicant)

Mobile: 7379105911

Email: yogimpsingh@gmail.com

(Enclosure: Copy of email dated 21.11.2025 and 02.12.2025)

[representation 1](#), [representation 2](#)



Chief Minister Office Uttar Pradesh <cmup@nic.in>
To: yogimpsingh@gmail.com

3 December 2025 at 21:20

प्रिय महोदय,

आपका ईमेल मुख्यमंत्री कार्यालय के आधिकारिक ईमेल पर प्राप्त हुआ है। यदि ईमेल जनशिकायत श्रेणी का है तो मुख्यमंत्री कार्यालय, उ०प्र० द्वारा जनता की शिकायतों को दर्ज किए जाने हेतु विकसित आधिकारिक ऑनलाइन पोर्टल 'जनसुनवाई-समाधान' पर आप द्वारा शिकायत दर्ज करायी जा सकती है, जिसका वेब एड्रेस निम्नवत् है -

<https://jansunwai.up.nic.in>

2- मुख्यमंत्री कार्यालय, लोक शिकायत अनुभाग-5 के कार्यालय-ज्ञाप में ई-मेल के माध्यम से प्रेषित आवेदकों की शिकायतों का संज्ञान न लिये जाने का प्रावधान है। अतः आपसे निवेदन है कि अपनी शिकायतों के त्वरित निस्तारण हेतु जनसुनवाई पोर्टल का प्रयोग करते हुए अपनी शिकायत दर्ज कराने का कष्ट करें।

धन्यवाद।

मुख्यमंत्री कार्यालय, उ०प्र०

नोट- वेबसाइट या जनसुनवाई के मोबाइल app के माध्यम से ऑनलाइन दर्ज की गयी शिकायतों के निस्तारण की समीक्षा भी मुख्यमंत्री कार्यालय द्वारा गहनता से की जाती है।

जनसुनवाई मोबाइल app डाउनलोड करने के लिए नीचे दिए गए लिंक पर क्लिक करें।

<https://play.google.com/store/apps/details?id=in.nic.up.jansunwai.upjansunwai>

शिकायत के वेबसाइट पर दर्ज होने के पश्चात की प्रक्रिया -

आपके मोबाइल पर sms/ईमेल के माध्यम से चौदह अंकों की शिकायत/सन्दर्भ पंजीकरण संख्या प्राप्त होगी। इस पंजीकरण संख्या एवं दर्ज मोबाइल नंबर/ईमेल के माध्यम से आप किसी भी समय अपनी शिकायत की स्थिति सीधे वेबसाइट या मोबाइल app पर देख सकते हैं एवं निस्तारण के पश्चात निस्तारण आख्या भी देख सकते हैं।

इसके अतिरिक्त किसी भी स्तर पर शिकायत के अधिक समय तक लंबित रहने पर आप अपनी शिकायत का रिमाइंडर भी भेज सकते हैं तथा निस्तारण आख्या से असंतुष्टि की दशा में अपना फीडबैक भी पोर्टल पर दर्ज कर सकते हैं। आपके फीडबैक का मूल्यांकन निस्तारणकर्ता अधिकारी से एक स्तर उच्च अधिकारी द्वारा किया जाएगा।

मूल्यांकन में आपकी आपत्तियों से सहमति की दशा में आपका संदर्भ/शिकायत पुनर्जीवित हो जायेगी, तथा उसका पुनः परीक्षण कर गुणवत्तापूर्ण निस्तारण सुनिश्चित किया जाएगा।



Mahesh Pratap Singh <yogimpsingh@gmail.com>

Accelerate process by coordinating with affiliated college.

support mgkvp <mgkvp@helpdesk@gmail.com>

2 December 2025 at 17:42

To: Mahesh Pratap Singh <yogimpsingh@gmail.com>

CHECK IT

On Fri, Nov 21, 2025 at 7:57 AM Mahesh Pratap Singh <yogimpsingh@gmail.com> wrote:

To: mgkvp@helpdesk@gmail.com CC: arvind.12574[at]gov[dot]in (Shri Arvind Mohan, Joint Secretary) Subject: URGENT ACTION REQUIRED: Update and Assertion of Institutional Duty - B.Sc. II Semester Result Correction - Roll No. 40525870057 (Chemistry Practical ABS)

Respected Sir/Madam,

This email serves as an update and formal assertion regarding the critical error in the B.Sc. II Semester Examination - 2025 result for **BHOOMIKA SINGH (Roll No. 40525870057)**, who was incorrectly marked 'ABSENT' in the Chemistry Practical (MAJOR II).

We have taken all mandated steps on our part, and the administrative failure now lies in the lack of institutional coordination between the University and its affiliated college.

Proceedings Completed by Applicant:

- Application Submission:** The formal application for correction was submitted and **forwarded through K.B. P.G. College, Mirzapur** (via the Chemistry Department).
- Grievance Filed:** Multiple IGRS grievances have been filed and escalated regarding this delay:
 - **GOVUP/E/2025/0128430** (Case Closed with defective instructions)
 - **GOVUP/E/2025/0129743** (Under Process)
- Escalation:** The continued failure to resolve this issue has been formally represented to the Chief Minister Secretariat (Joint Secretary).

Assertion of University Responsibility (KV-5 Retrieval):

The University's letter (No. P.G.O./2159/2025 dated 14.11.2025) instructed the student to submit the KV-5 form (Attendance Sheet). We assert that **this document retrieval is an internal institutional function, not the duty of the student.**

- **Fact:** The KV-5 form is the official attendance record, which is solely under the custody of the College's Chemistry Department.

- **Institutional Duty:** Since the application was already forwarded by the College, **it is the responsibility of the MGKVP Examination Confidential Department to coordinate directly with the Principal/Examination Controller of K.B. P.G. College to obtain the certified KV-5 form.** The student cannot be forced into a bureaucratic loop to retrieve official departmental records.

We request that the Examination Confidential Department immediately cease the directive demanding manual submission of the KV-5 by the student and instead initiate **direct, time-bound institutional coordination** with K.B. P.G. College to retrieve the necessary evidence and correct the result within the next **7 days**.

Sincerely,

Yogi M. P. Singh (Father/Applicant) Mobile: 7379105911 Date: November 21, 2025