

As per information received from NIC HoD (AR) i.e., Deemed PIO and Custodian of Information, the reply for the said RTI application is as follows:

Point nos. 1 and 2– The grievances vide registration numbers PMOPG/E/2025/0042006 and PMOPG/E/2025/0043367 were examined and it was noted that email and SMS alerts could not be delivered due to unidentified technical issues. We truly regret any inconvenience this may have caused.

Point No. 3 & 5 – These parts may be transferred to D/o Administrative Reforms & Public Grievance (DARPG), being the nodal department for CPGRAMS. **(copy attached)**

Point No. 4 – The current version of CPGRAMS is being managed by the NIC division of D/o Administrative Reforms & Public Grievance (DARPG).

In case you want to go for an appeal related to the reply provided, you may appeal to the Appellate Authority indicated below within thirty days from the date of disposal of this RTI Query:

Shri Timothy Dkhar
DDG & Appellate Authority
National Informatics Centre
A-Block CGO Complex
Lodhi Road New Delhi-110003



F.No. A-50015/1/2023-GA (RTI) (8408)

Government of India

Ministry of Personnel, Public Grievances & Pensions
Department of Administrative Reforms and Public Grievances

6th Floor, Jawahar Vyapar Bhawan,
Toistoy Marg, New Delhi-110001,

Dated: 21st May, 2025

OFFICE MEMORANDUM

Sub: -Information under Right to Information Act, 2005.

The RTI application of Shri Yogi M.P. Singh dated 21.04.2025 received from NIC vide letter No.7(156)/2025-RTI dated 02.05.2025, is transferred herewith under Section 6(3) of RTI Act, 2005. As the subject matter pertains to Department of Personnel & Training and US(PG), DARPG.

2. It is requested that information may please be furnished to the applicant directly.

(D.D. Nimje)

Under Secretary to the Government of India/CPIO

Tel: 23440354

Encl: as above

1. Nodal Officer (RTI),
Department of Personnel & Training, - **for Point 5**
North Block, New Delhi.
2. US(PG), DARPG - **for Point 3**

Copy to:-

1. Shri Yogi M.P. Singh, R/o Surekapuram Colony Shri Laxmi Narayan, Baikunth Ma Jabalpur Road, Mirzapur City, UP - 231001 - for information with a request that correspondence in future, if necessary, may be made with the above mentioned authority, who is the concerned public authority in the matter.