



भारतीय स्टेट बैंक
गंगौली , जिला-जींद
हरियाणा-126112
फोन: 1686-246114
मेल: sbi.50534@sbi.co.in

STATE BANK OF INDIA
GANGOLI , SAFIDON, DISTT
JIND
HARYANA-126112
Ph. 01686-246114
Email: sbi.50534@sbi.co.in

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दिनांक: 03.11.2024

Sh. Mahesh Pratap Singh
s/o Sh. Rajendra Pratap Singh
Surekapuram Colony
Shri Laxmi Narayan Baikunth Mahadev Mandir
Mirzapur city
uttar Pardesh 231001

Complain no . CPGRAM GOVHY/E/2023/0008452
MAHESH PARTAP SINGH

With reference to your above mentioned complaint received through CPGRAM ON 02/12/2024. We apologize for the inconvenience caused due to incorrect PAN Number linkage. In this matter we would like to state that the PAN Number was immediately removed from accounts 40191917870 and 40191978538. Moreover , as per enquiry already concluded, appropriate action was initiated against the erring officials as per bank"s instruction and procedures.

We value for feedback and are committed to providing the best possible service to our customers. Please be assured that we have taken necessary steps to prevent such incidents from happening in future. We once again apologize for the inconvenience caused and appreciate your patience and understanding.

Thanking You

Yours Faithfully.



Branch Manager